

BUCHAN AND DISTRICT

Community Emergency Information Booklet 2024 - 2025

This booklet aims to assist residents develop and prepare their own **Individual Emergency Action Plans** that can be used in the event of an emergency.

Please take the time to read it and share the information with others.

We do not in any circumstances accept responsibility for the accuracy or suitability or otherwise of any information published in this booklet.

It disclaims any liability for loss or damage arising from the use of this booklet or the information contained therein.

[available online at bucham.vic.au](https://www.buchan.vic.au) or [EGSC website](https://www.egsc.vic.au)

Gunaikurnai Country

[We acknowledge the Gunaikurnai People, the Traditional Custodians of the land on which we gather and pay our respects to their Elders both past and present.](#)

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The purpose of this booklet

The Buchan and Districts Local Incident Management Plan (LIMP) was developed to address a need for community emergency information for residents and visitors in times of emergency. This booklet uses current information from the relevant emergency agencies on what information, resources, and services you can expect during an emergency and how you can best prepare for this.

By following and putting into action this advice it is hoped that people will feel more prepared and able to minimise the impacts of an emergency event in the response, relief, and recovery phases.

Each emergency is different, so it is not the purpose of this booklet to provide detailed instructions for each scenario; rather it provides general guidance as well as some specific advice and resources that are already supplied by emergency response agencies.

This LIMP booklet forms part of the East Gippsland Shire Council's (EGSC) Emergency Response Plan, which in turn sits within State Government emergency response planning protocols. Group and agency emergency plans and protocols exist separately to this plan and are therefore not discussed here. It requires all residents to accept responsibility for their own circumstances and prepare accordingly.

History of emergencies across the district

It can be helpful to understand the history of emergencies in the area. See below recent major emergency events.

Year	Name of Fire	Area Burnt across Gippsland- hectares
2002-2003	Eastern Victorian Alpine bushfires	1,374,267 Northern Buchan District
2006-2007	Eastern Victoria Great Divide bushfires	1,099,410 West of Buchan District
2012	Floods	Buchan
2013-2014	Snowy River National Park bushfires	197,418
2016	Floods	Buchan
2017-2018	Timbarra bushfires	29,636 West of Buchan District / Timbarra
2019-2019	Buchan/Alpine National Park/Rosedale	198,492
2019/2020	Black Summer Bushfires impacting most of East Gippsland LGA	1,363,100
2021	Floods	Buchan
2023	Flash Flooding Caves Reserve 180 mm in one hour	Buchan

For more detailed information go to the Gippsland Community Bushfire connection website. [History of Fire in Gippsland Overview • Community Bushfire Connection](#)

Individual emergency plans

The following is provided for information purposes only. The more prepared you are the greater your chance of survival when **any type** of emergency arises.

For accurate updates on emergency situations, you can monitor all options for communication i.e., your radio, TV or internet. **Be mindful, verbal information or social media may not be accurate.**

Please consider making your own plan:

- What are your triggers to act?
- Where will you go?
- Where will your animals go?
- Where will you go over an extended period of time?

What is the risk?

- Do you stay or go if there is a threat of fire or flood?
- How will you protect your property and possessions?
- What essential equipment will you need?

Do not become complacent. In the event of a bushfire, you need to decide whether you are prepared to stay and actively defend your home or whether you are prepared to leave before the fire threatens. Leaving at the last minute when a fire is burning nearby can have serious, life-threatening consequences. So, **LEAVE EARLY!**

Be prepared for any emergency that may impact on the people or the assets of the community.

If you require assistance with a fire plan, contact your local CFA, or the Victorian Bushfire Information Line. (Numbers listed in back you can also get assistance from the Bush Nursing Services and Buchan Neighbourhood House.

The following publications can help you develop your personal fire plan:

- The CFA **Fire Ready Booklet 2022** is highly recommended and is now only available online at <https://www.cfa.vic.gov.au/plan-prepare/before-and-during-a-fire/fire-ready-kit>
- Your guide to Farm Fire Safety [https://www.cfa.vic.gov.au/ArticleDocuments/534/CFA%20Your%20Guide%20to%20Farm%20Fire%20Safety%20\(Versions%201\).pdf.aspx](https://www.cfa.vic.gov.au/ArticleDocuments/534/CFA%20Your%20Guide%20to%20Farm%20Fire%20Safety%20(Versions%201).pdf.aspx)
- Your guide to Property Preparation [https://www.cfa.vic.gov.au/ArticleDocuments/534/Your Guide to Property Preparation V1.1 2021 Update.pdf.aspx](https://www.cfa.vic.gov.au/ArticleDocuments/534/Your%20Guide%20to%20Property%20Preparation%20V1.1%202021%20Update.pdf.aspx)
- Bushfire survival planning template <https://www.cfa.vic.gov.au/plan-prepare/before-and-during-a-fire/your-bushfire-plan>
- E-learning modules for community and carers to complete online <https://www.cfa.vic.gov.au/plan-prepare/your-local-area-info-and-advice/e-learning>
- Tailored localized information on how to plan and prepare for fires, subscribe [MyCFA](#)

Hardcopies of these documents and other emergency information and resources are also available at the Bush Nursing Services and the Buchan Neighbourhood House.

When to activate my plan

WARNING LEVELS:



Emergency Warning: You are in imminent danger and need to take action immediately. You will be impacted.



Watch and Act: An emergency is developing nearby. You need to take action now to protect yourself and others



Advice: An incident is occurring or has occurred in the area. Access information and monitor conditions. Can also be used as a notification that activity in the area has subsided and is no longer a danger to you.

ADDITIONAL MESSAGES:



Evacuation: An evacuation is recommended or procedures are in place to evacuate



Community update: Specific information and updates for affected communities regarding particular event or incident

Fire Danger Rating

Fire Danger Ratings tell you how dangerous a fire could be if one started. They are important because they help you decide what actions to take to protect yourself and others from bushfires and grassfires.

KNOWING THE FIRE DANGER RATING MAY SAVE YOUR LIFE

Fire Danger Ratings are now simpler and easier to understand. By using the latest science and technology, they provide a more clear and accurate rating to save properties and lives.

The Fire Danger Ratings give you an indication of the consequences of a fire, if a fire was to start.

The higher the rating is, the more dangerous the conditions will be.



WHAT YOU NEED TO KNOW

The Fire Danger Ratings have four levels, which are:

MODERATE	HIGH
Plan and prepare. Most fires can be controlled.	Be ready to act. Fires can be dangerous.
<ul style="list-style-type: none">› Stay up to date and be ready to act if there is a fire.	<ul style="list-style-type: none">› There's a heightened risk. Be alert for fires in your area.› Decide what you will do if a fire starts.› If a fire starts, your life and property may be at risk. The safest option is to avoid bush fire risk areas.
EXTREME	CATASTROPHIC
Take action now to protect your life and property. Fires will spread quickly and be extremely dangerous.	For your survival, leave bush fire risk areas. If a fire starts and takes hold, lives are likely to be lost.
<ul style="list-style-type: none">› These are dangerous fire conditions.› Check your bush fire plan and that your property is fire ready.› If a fire starts, take immediate action. If you and your property are not prepared to the highest level, go to a safer location well before the fire impacts.› Reconsider travel through bush fire risk areas.	<ul style="list-style-type: none">› These are the most dangerous conditions for a fire.› Your life may depend on the decisions you make, even before there is a fire.› Stay safe by going to a safer location early in the morning or the night before.› Homes cannot withstand fires in these conditions. You may not be able to leave and help may not be available.

NO RATING: On days when there's minimal risk, the white bar meaning 'No Rating' will be used. Report any fires to 000.

Communication and information during emergencies

Locations for community information

In the event of emergency, information may be available from:

- Buchan General Store
- Buchan Neighbourhood House
- Buchan Bush Nurse
- Gelantipy Bush Nurse
- Buchan Police Station

A TV monitor outside the General Store will display emergency information from East Gippsland Shire Council and is particularly useful for visitors to keep informed.

Telecommunications

Free public access satellite internet

Available at

- Buchan Recreation Reserve
- Wulgulmerang Recreation Reserve
- Gelantipy CFA building

Wi-Fi is also available at the public phone in the Main Street of Buchan Township.

Radio stations

- Monitor the ABC radio stations, for all information.
- Have a battery-operated radio and spare batteries.
- Reception may be better from your car radio.

Not all these stations are available in all areas, and some are available via internet

ABC Radio National	3ABCRN	106.3 FM
ABC Local Radio	3GLR	100.7 FM
	3MT (ABC)	720 AM
	3GI	828 AM
	Orbost	97.1 FM
	ABC	103.5 FM
	3TR	99.9 FM
	REG	105.5 FM
		90.7 FM

VAST (Viewer Access Satellite Television)

Provides free to air TV and radio services over satellite in regional and remote areas of Australia.

[Viewer Access Satellite Television \(VAST\)—fact sheet | Department of Infrastructure, Transport, Regional Development, Communications and the Arts](#)

Telephone

- Plan for Telephone Disruptions!
- Mobile phone coverage may not be reliable. You may still be able to send and receive a message if your coverage is poor
- Telephone Diversion

If you leave your property, you can divert your landlines number to another number. Dial *21 key in the number you want your calls to forward to Press # and hang up. To remove service dial *21*

Telstra or other service providers can assist with telephone diversions.

- Information from telstra.com.au during emergencies [More data, better payphones, less stress: how we're supporting you this disaster season](#)
- Should all communications fail, you will need to reassess your fire plan
- Information may be available at the Assembly areas

When the phone service fails, **emergency calls** can be made using your internet connection by going to settings on your mobile and turning on Wi-Fi calling

Public phones

Are available in the Caves Reserve Park and Main Road in Buchan Township and at Seldom Seen. These are all free to use. Wi-Fi is also available at the Buchan township phone box

Satellite phones

In times of emergency and if telecommunications failed, emergency services may provide access to Satellite Phones for emergency use and important communication only.

Other communications

UHF radio when and if available

Check within your local community what frequency/channel people use

Phone trees (Buchan)

Once the Incident Control Centre is activated the Telephone Tree resource may be used if required.

Phone trees are managed by the Buchan Neighbourhood House for (Buchan, Buchan East, Murrindal, Timbarra, Gillingal, Bete Belong, Buchan South). Phone trees leaders and their group may communicate with each other at any time.

Phone Tree Procedures are available at:

<http://buchan.vic.au/community-information/community-fire-plan-dse-planned-burns-information/>

NB: while every effort will be made to phone you with updates, please use other resources to stay informed. The phone tree is an adjunct for information only. Know your phone tree leader.

WhatsApp groups

Several communities have established WhatsApp groups for Emergency communication. These include W Tree, Gelantipy, Wulgulmerang and Suggan Buggan.

Know your location

During an emergency, its useful to know your GPS map reference for your property or where you are. You can use these tools to do this:

- <https://mygpstools.com/finder.html> Assistance to this information is available Neighbourhood House.
- Google maps: Open, drop a pin on your location on the map, scroll screen up and it will show your latitude and longitude.

[How to use the what3words app | what3words](#) Enter the location in the search bar or switch to satellite mode and zoom in to grid and drop a pin on where you are. 3 unique words come up that you can share with emergency services to locate where you are.

House numbers

Ensure that your property has a clear, easy to read and ideally reflective house number to make it easy for emergency services to find you.

Here is how you can help!

Assist fire fighters by having gates unlocked. Gates need to be at least 3 metres wide for fire trucks to fit through.

Consider marking gates with a pole to aid visibility.

Overhead clearance: A 4x4 metre clearance is required for driveways and access tracks.

This means NO overhanging trees or dense vegetation close to the road.

Securities

Water supplies

Town water supply

Firefighting operations do not rely on town water **but** in the event of a fire your water pressure will drop!

Do not rely on your hose.

Make plans for all scenarios!

East Gippsland Water will ensure drinking water is available and have made changes to the Buchan pumping station with the installation of a holding tank and increased generator capacity and run time.

River water supply

This supply may be contaminated in the event of a flood / fire. Be prepared to boil water, for drinking.

Protect your personal water supply by disconnecting the tank or diverting contaminated water before, during and after an event.

Water pumps require power so ensure you have a backup.

Other sources of water

Please identify an alternative water source in the event that your normal supply is interrupted in your fire plan.

Having your own supply of water for firefighting purposes ensures you are not reliant on communal supplies that are stretched during emergencies or may not be available.

Buchan standpipe:

(Corner Buchan-Orbost and Centre Road, Buchan between the Kindergarten and the Netball courts)

This standpipe provides potable water that is sold by East Gippsland Water. East Gippsland Water, Head Office, 133 Macleod St, Bairnsdale or Orbost Depot, Clarke Street, Orbost or the Buchan Neighbourhood House have a limited number of tokens to sell.

Currently they are \$4.80 per token for 1000 litres of water. This is potable water. **If you plan to use the standpipe in an emergency, please ensure you have a collection of tokens at home.**

Gelantipy standpipe

Public Water can be access from the standpipe across the road from the Bush Nursing Centre for free. When there is a power failure the generator located in the CFA shed will have to be moved to the standpipe.

Food supplies

As deliveries of fresh food may not occur during an emergency, it is your responsibility to have a couple of weeks supply during fire season. Experience has shown that during

emergency events people can become isolated with limited ability to source food supplies.

Electricity and power supplies

Expect and plan for power disruptions.

Grid connected solar systems may automatically disconnect in a blackout.

Alternative power options are now available at the Buchan Recreation Reserve including batteries and a generator, which will provide access to power in the event of power failure.

Buchan Valley Roadhouse, Karoonda Park, Buchan Pub, Buchan and Gelantipy Bush Nursing Centres also have generators which ensures these services can continue to operate if the power fails.

The Wulgulmerang Recreation Reserve also has a generator.

Fuel/petrol stations

Fuel supplies may be limited or interrupted in any emergency so ensure you have your own supply. Although Buchan Roadhouse and Karoonda Park have back up systems, these cannot be solely relied upon and access may need to become limited to essential vehicles.

Egress and access: road closures

If any road is closed obey directions as provided. A road will only be closed if it is deemed unsafe. Roads will be reopened for local access with appropriate identification as soon as it's safe.

If a road is closed obey the directions provided. Check the VICROADS website or listen to local ABC Radio for closures.

[Vic Roads - VicTraffic](#)

Depending on what has occurred, roads may be reopened for local access as soon as safe.

Carry a copy of identification such as driver's license, Property Identification Code (PIC) and keep a copy of your rates notice in your glove box which enables manned roadblocks to assess your entry (if safe), into a restricted road that you live on or access to your property.

Please be aware that at any time the road closure access level classification may change which means if you are out, you may not be able to get back home.

Access levels are determined by the Incident Controller, and the traffic management point/road closure is usually staffed by police or other emergency services (like CFA, DECCA, VICSES), VicRoads or council staff.

During an incident, emergency services will continually review the need for road closures and the appropriate access levels as detailed below:

Responsibility and authority	Road Access level	Who Will Have Access
Control Agency	No Entry	Emergency Services Only
	Restricted – Level B <i>Essential services assessment</i>	<ul style="list-style-type: none"> • Emergency Services • Safety assessment teams • Residents and business owners (at the discretion of the Incident Controller)
	Authorised – Level C <i>Residents, Media, Recovery Services, B Access</i>	Level B plus: <ul style="list-style-type: none"> • Residents • Business owners • Recovery and relief services • Council/VicRoads • Accredited media
Road Authority	Authorised – Level D <i>C Access, others authorised</i>	Levels B & C plus: <ul style="list-style-type: none"> • Road owners • Employees • Persons bringing supplies for people/animals
	Road Open	Open to all

Role of the emergency services

Country Fire Authority (CFA)

CFA works with Victoria's emergency services to fulfil its mission to protect lives and property through operational response and the promotion of community safety and education.

Under the CFA Act there are numerous powers that are in place when there is the threat or presence of fire. These include access to properties and buildings and taking action which will assist in suppressing a fire.

What is a total fire ban day?

A total fire ban day may be declared if there is heightened fire danger. Follow total fire ban rules. For more information download [Can I or can't I pdf](#)

What are fire Restrictions?

The Fire Danger Period is when CFA restricts the use of fire in the community. This is to help prevent fires from starting.

www.cfa.vic.gov.au/warnings-restrictions/fire-danger-period/about-the-fire-danger-period

Victoria State Emergency Service (SES)

VICSES is the control agency for storm, flood, earthquake, tsunami and landslide throughout Victoria and provides road rescue.

Department of Energy, Environment and Climate Action (DEECA)

Responds to a range of emergencies across Victorian communities, such as those impacting the environment, water and energy. These emergencies often relate to major impact events such as bushfires, floods and/or storms.

Planned Burns

Copies of the Fire Operations Plan (Planned Burns) are available online at <https://www.ffm.vic.gov.au/bushfire-fuel-and-risk-management/joint-fuel-management-program> or hard copies from the Buchan Neighbourhood House. We are in the Gippsland area District 11.

If you wish to receive notifications about a plan burn near you, FFMV have an opt in system at Planned Burns Victoria. See link below.

[Home | Planned Burns Victoria \(ffm.vic.gov.au\)](https://www.ffm.vic.gov.au)

Suggestions may be forwarded to add to or modify the plan, in relation to planned burns and associated works.

Phone: 136 186 between 8 am – 6 pm Email:
customer.service@deeca.vic.gov.au

Victoria Police (VicPol)

The role of Victoria Police is to respond to calls for assistance in matters of personal and public safety, emergencies, and serious incidents.

East Gippsland Shire Council (EGSC)

The council plays a variety of roles during the preparation response, relief, and recovery stages of an emergency.

Most of the activities are carried out by councils in close conjunction with, or with direct support by other government departments and agencies.

Perform risk mitigation functions under local government, fire, health, building, and planning legislation e.g. planning schemes, building permits, food safety inspections.

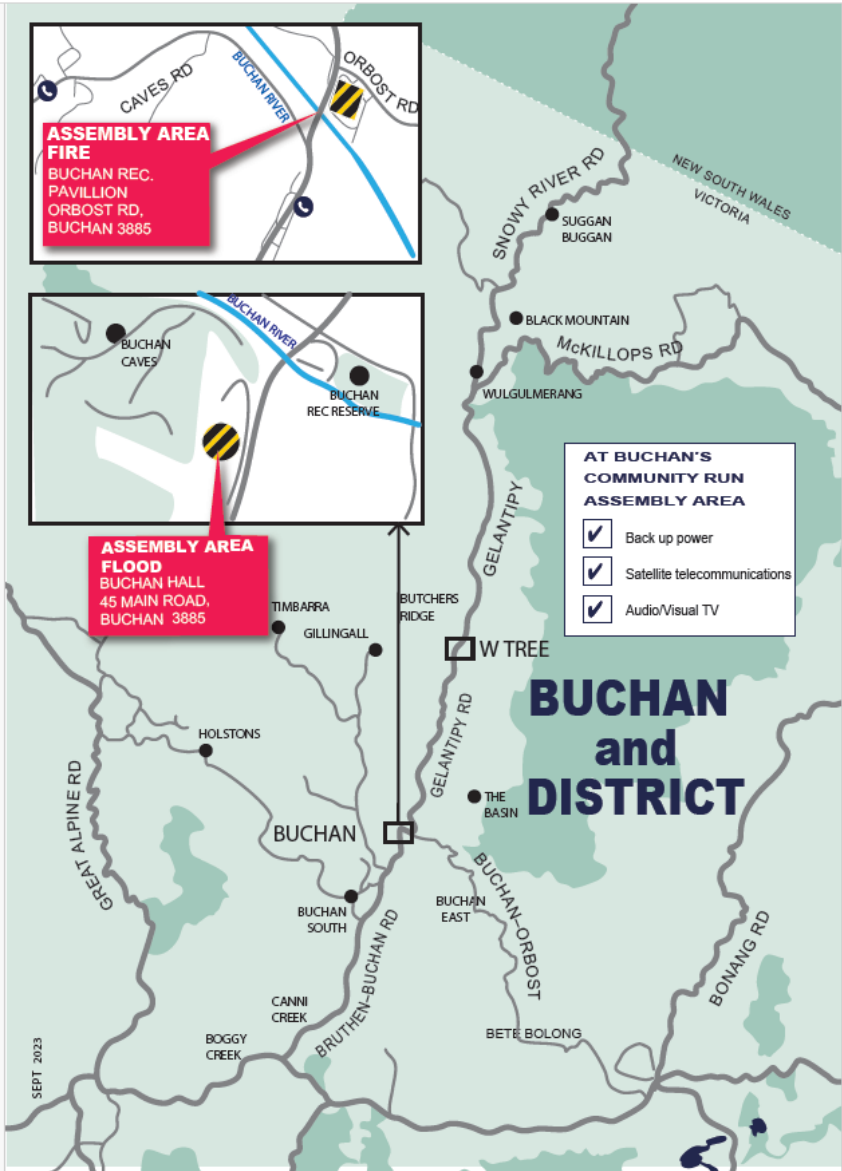
Provide community awareness and information.

Identify and assess hazards/risks implement/coordinate specific risk treatments for identified risks.

Any of the following agencies may be support response agencies:

- East Gippsland Shire Council (EGSC)
- St. Johns Ambulance
- Red Cross
- Ambulance Victoria
- Local agencies including Buchan and/or Gelantipy Bush Nurses, Buchan Neighbourhood House

Buchan District covers 1127.6 Sq Km



Assembly Areas in Buchan District

The assembly areas that will be utilised for people in this area in times of emergency are:

In the event of Fire: Buchan Recreation Reserve

In the event of Flood: Buchan Mechanics Hall

An Assembly area will be activated by the Buchan and District Community Emergency Team.

An Assembly Area can be a place to gain information, community support and feel less isolated. It does not replace your Individual Emergency Plan for you or your family and for your decision to leave early out of the area.

Do **not** expect food, water or shelter.

Authorities may use Assembly Areas to:

- Meet with the local community
- Leave information and maps for the community
- Leave equipment that is for the community to access

Assembly arrangements alter from community to community. Some may have volunteer staff and time to assist their own community.

If you are using an assembly area you may be updated on the emergency situation.

Parking areas maybe be allocated to ensure that all access is clear. Please ensure that your vehicle is parked in an allocated area.

Your responsibilities whilst at an Assembly area:

Parents are to ensure that children are suitably behaved.

Pets are the owner's responsibility and must be always under control.

Bring **medications**, personal items, and your child's favourite toy/comforter. It is advised that people also bring dust masks and wear appropriate clothing.

Bring food and water.

Alcohol at the Assembly area is strictly forbidden.

Staging areas in Buchan District

A staging area is a place where Emergency Services hold their briefings for their crews.

The lead emergency services response agency will identify a location or locations where these will be held. Staging areas are for emergency services personnel only.

Helicopter Staging Area

Unless viable alternative locations are not available or an emergency dictate otherwise, aircraft operations will not occur from the Buchan oval, but will operate from an alternative site.

Neighbourhood Safer Place (NSP) in Buchan District

The **designated Neighbourhood Safer Place** in times of fires is the **Buchan Recreation Reserve Oval**. This is for when individual emergency action plans fail and is not for accommodation or food.

A Neighbourhood Safer Place, also known as a Bushfire Place of Last Resort (NSP-BPLR), is an area of last resort when all other bushfire plans have failed.

They are not an alternative to planning to leave early or to stay and defend your property.

They are not an appropriate destination when leaving an area early.

NSPs do not have the capacity to cater for special needs; there will be no support services (food, drink, or material aid) or provision for pets.

There is no guarantee that emergency services will be present during a bushfire.

An NSP-BPLR may be an open space.

Relief centre in Buchan District

A Relief Centre will be established **at the request of the Incident Controller and Victoria Police**.

Emergency Relief Centres are located where there is lower risk of the centre being impacted by an emergency bushfire event.

The location of the Relief Centres will be the Buchan Reserve Recreation Pavilion in the event of fire and the Buchan Mechanics Hall in the event of a flood.

The Centre would normally be established on a temporary basis to cope with the immediate needs of people affected by an emergency, including from other nearby communities.

Several agencies provide emergency support and relief including:

- Catering (food and water)
- Material needs
- Emergency shelter (accommodation)
- Registration – National Registration and Inquiry Service (NRIS)
- First aid
- Personal support

It is possible the Buchan community will have already established an Assembly Area prior to the Incident Controller and Victoria Police requesting the establishment of an Emergency Relief Centre.

When the Incident Controller and Victoria Police request the establishment of a dedicated Emergency Relief Centre, *(pending no road closures or imminent danger to staff travelling to facility)* Council will send staff to assist in the resourcing, coordination and operation of this Relief Centre facility.

Community led relief centre for Buchan township

Council endeavours to facilitate and resource Emergency Relief Centres but in some instances, they are unable to get the resourcing to the site due to the road closures or the risks involved.

Council now recognises that in times of emergency community leaders make an enormous contribution and know what their own communities wants, needs and resources are best.

Should Council be unable to get resourcing / staff to the Buchan Emergency Relief Centre when activated by the Incident Control Centre, Council will call on key community members trained to open and operate an emergency relief Centre to open the Centre on Councils behalf until such time as Council can get staffing there to assist.

- If your emergency plan is to leave your premises it is requested that you register yourself, in person, at the Relief Centre.

Registrations

If your plan is to leave town prior to a Relief Centre being activated it is still requested that you register with the Red Cross by contacting **1300 555 886** or complete the East Gippsland Shire *Personal Information Forms*.

East Gippsland Shire Personal Information Forms can be completed when there is no relief Centre open during times of fire threat.

These will be available 24 hours and can be completed to register your absence from home (shopping in Bairnsdale or visiting friends) or if you choose to leave for an extended period of time.

These can be completed at the Buchan Neighbourhood House.

Registration - Red Cross (Register Find Reunite)

Vic Police will activate the Red Cross registration Centre's when it is deemed necessary.

Online registrations with the Red Cross may be done at:

<https://register.redcross.org.au/>

Registration allows your whereabouts to be verified. Contact the Red Cross if your whereabouts change.

Until registration centres are activated information on where you can register will be provided on 1300 555 886

Salvation Army

May be able to provide some simple very basic bedding needs. This may not suit some people's needs. Make sure your fire plan includes accommodation options should you need to leave.

Animal management

Have you included your pets, horses and livestock in your emergency plan? Failing to plan ahead for your pets' safety during an emergency puts everyone's lives at risk.

A great article on planning for pets can be found at <https://agriculture.vic.gov.au/livestock-and-animals/animal-welfare-victoria/pets-and-emergencies/planning-for-pets-in-emergencies> or can be collect from the Buchan Neighbourhood House.

First aid & medical considerations

The Bush Nursing services will continue to operate as usual subject to staffing & personal safety. Generally home visits will be kept to a minimum.

Ambulance - Usual service applies subject to being able to provide a service safely.

Medication – Is your own responsibility.

Consideration should be given to evacuating any person under the age of 17, any person over the age of 70 and anyone who has a medical condition or requires extra care.

Follow up assistance

It is not uncommon for people to need personal support following an emergency.

If you need assistance in any form, please contact Buchan or Gelantipy Bush Nursing Centre's.

Depending on the scale of the emergency a Recovery Centre will be established by the East Gippsland Shire Council.

Religious solace

St Mary's Anglican Church on the Main Street can be opened during the threat of fire or extreme emergency for anyone to use for private prayer or to gather thoughts in a quiet place.

Contact: Rhonda Coates for St Mary's Church 51 559 373 or Mob 0427 170 714

Apps for phones or tablets

These applications are available for Tablets or Smart Phones

- VicEmergency App
- ABC Radio Mobile App

Heatwaves

Extreme heat or heatwaves are a period of unusually hot weather that cause people to become ill from heat-stress or heatstroke – which can be fatal.

Extreme heat can affect everyone, however those most at risk are older people, young children and people with a medical condition.

Extreme heat can also affect community infrastructure (such as power supply and public transport) and other services.

Information about planning for extreme heat and heatwaves can be found at the Department of Health

<https://www.health.vic.gov.au/environmental-health/planning-for-extreme-heat-and-heatwaves>

The Buchan Neighbourhood House has air conditioning and is open to the public during business hours. A community building with air conditioning maybe opened if deemed necessary.

Phone numbers

For all Emergencies	000
Flood and Storm (VicSES)	132 500
Road Closures	
VicRoads	131 170
New South Wales	131 700

Victorian Bushfire Information Line

Monday to Friday 8am – 8pm **1800 240 667**

East Gippsland Shire **1300 555 886**

Press 1 for Emergency Support and Assistance

This number is for referrals to access assistance for material and financial aid, personal support and animal health”

National Relay Service **1800 555 667**

Speech impairment Hearing impairment

Police Emergency Information **1800 444 343**

Interpreter **131 450**

Local agencies

	Phone	Fax
Police	5155 9268	5155 9411
Buchan Bush Nurse	5150 2400	5150 2400
Gelantipy Bush Nurse	5150 2410	5150 2410
Buchan Neighbourhood House	5155 9216	
Buchan SES	5155 9254 /	5153 1322
Buchan Caves Reserve	5162 1900	5155 9490
DEECA Nowa Nowa	5162 0100	5162 0111
CFA District 11 HQ	5153 7400	

Useful websites

Victorian Emergency Website

www.emergency.vic.gov.au

Department of Energy, Environment and Climate Change

www.decca.vic.gov.au

CFA

www.cfa.vic.gov.au

Bureau of Meteorology

www.bom.gov.au

ABC Radio

www.abc.net.au/radio/listen-online/

Australian Red Cross

www.redcross.org.au

VICSES

www.ses.vic.gov.au

VicRoads

www.vicroads.vic.gov.au

Buchan Neighbourhood House Facebook page:

www.facebook.com/buchan.neighbourhoodhouse

Acknowledgement:

We wish to thank all the emergency agencies and our community in assisting the Buchan Neighbourhood in maintaining, updating and distributing the Community LIMP Booklet

Your feedback

This information booklet is for the emergency management arrangements for Buchan and surrounding communities across the district.

If you have any comments about this booklet, please contact the Buchan Neighbourhood House
Telephone 5155 9216 or 0427 586 038

Participate/attend your community emergency meetings.

It is now in your hands to keep up to date with information when an emergency event may impact, by using this LIMP plan as a reference guide for seeking information.

Remember if you feel a fire or flood may impact on you and you feel unsafe, remember to leave early before it is too late.

Locality specific emergency arrangements

W Tree

- **WhatsApp** group instead of the Phone tree for Emergency communication
- Check neighbour's they may have a generator or satellite internet to continue to stay connected
- Information may be displayed at the WTree food Coop
- Water can be accessed from Buchan (fee), Gelantipy or Wulgulmerang (see individual pages)
- Can access fuel and information from Karoonda (Gelantipy) and Buchan
- Gelantipy Bush Nursing will have a cooler place with generator power available. No physical services will be guaranteed to be on site.
- See Buchan and Gelantipy section for further information

Gelantipy

- WhatsApp group for Emergency communication
- Public Water can be access from the stand pipe across the road from the Bush Nursing Centre. When power failure generator located in the CFA shed
- Bush Nursing Centre has generator power, offering of a cooler place to sit
- Karoonda Park has fuel available. Generator to assist with fuel in the event of no power

Wulgulmerang/Suggan Buggan

- WhatsApp group for Emergency communication
- Public Water can be access from the standpipe at the Recreation ground. Generator is housed within the facility in event of no power
- Bush Nursing Centre has generator power, offering of a cooler place to sit
- Fuel –see notes on Gelantipy
- Emergency information – Satellite telecommunications
Wi-Fi at Wulgumerang Recreation Reserve
- Wulgumerang Recreation Reserve has a back-up generator installed

Resources you may need

You can consider compiling an emergency kit, which may include some or all of the following items:

 <p>Phone (wall and car chargers)</p>	 <p>Mobile phone / iPads</p>	 <p>PET FOOD</p>
 <p></p>	 <p>Portable radio (battery or windup)</p>	 <p>Documents, thumb drives, photos, photo ID, notices & policies</p>
 <p></p>	 <p>EMERGENCY KIT CONTAINER</p>	 <p>... <u>Your plan</u>, that is ☺</p>
 <p>BATTERIES</p>	<p>Shower / shave / hygiene kits</p>	 <p>FIRST AID KIT</p>
 <p>Medicines</p>	 <p>Basic clothes for each member of the family</p>	 <p>Safety gloves</p>

Notes:

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