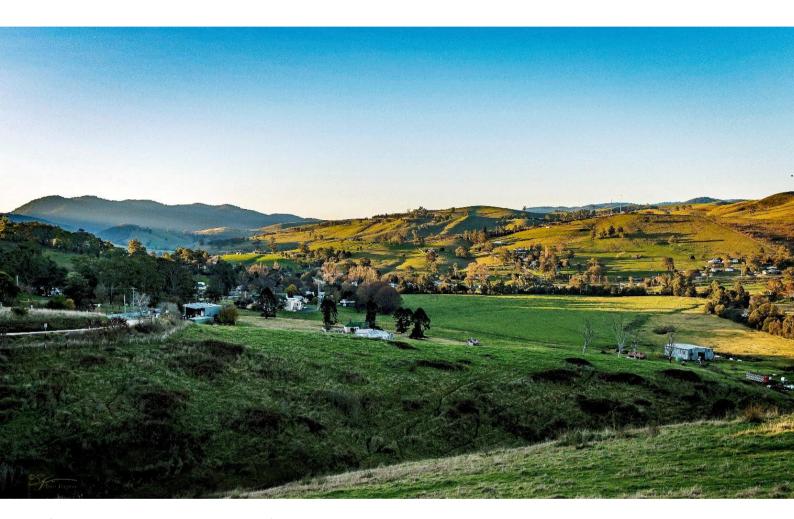
Buchan and District

New Residents Welcome Pack



(photo courtesy of Scott Kingman)

Revised February 2020

(Due to the ever changing nature of community groups, organisations and businesses information is correct at the time of printing but subject to change. We welcome feedback to assist us in keeping this as up to date as possible. Items listed in red have not be researched at the time of printing)

Supported by the Buchan Neighbourhood House



We would like to acknowledge the Gunaikurnai People, Traditional Owners of the land on which we gather, and pay our respects to their Elders past, present and emerging.

Emergency Services

For Ambulance, Fire or Police emergency ring 000

A call to ambulance will also activate the Bush Nurse who will attend if available.

For S.E.S. emergency ring 13 25 00

The S.E.S., is called for flood, storm or earthquake damage. Police may also call the S.E.S., and C.F.A., in the event of road accidents.

Local Emergency Services

Police Senior Constable Ray Moreland 51 559 268

Volunteers are always needed and welcome to join our C.F.A., Red Cross and/or S.E.S. Volunteers are also needed for the Bush Nursing Association committees of management.

Country Fire Authority Buchan Contact Peter White 51 559 494

Gelantipy Contact Keith Davies 51 550 281

State Emergency Service Contact Jim McCole 51 559 291

Red Cross

Buchan Friends of Red Cross do not hold meetings as there are not enough members. Interested people can apply to become an Australian Red Cross volunteer online. Cost of membership \$5

Contact Judy Gray 51 559 315 Central Headquarters 1800 811 700

Buchan Bush Nursing Centre 51 559 222

61 Main Street, Buchan, Victoria 3885

Operating Hours: 8:30 a.m. to 12.30p.m. Monday to Friday.

1 p.m. to 5 p.m.

Closed Public Holidays and weekends

Gelantipy Bush Nursing Centre 51 550 274

Gelantipy Road

Operating Hours: 9 a.m. to 2p.m. Monday to Thursday.

Saturdays by appointment only.

East Gippsland Shire Council Free call 1800 555 886

Buchan Outreach 51 559 216 24 hr Emergency 51 539 500

East Gippsland Water 1300 134 202 24 hours

Bush Nursing

Buchan

61 Main Street, Buchan, Victoria 3885

Operating Hours: Monday to Friday 8:30 a.m. to 12.30p.m.

1 p.m. to 5 p.m.

Closed Public Holidays and weekends

E-mail: <u>buchanbna@gha.net.au</u> for office or <u>buchannurses@gha.net.au</u> for nurses <u>annebrewer@gha.net.au</u> for

Nurse Manager

Opening hours: Mon.-Fri. 8.30am. to 12.30pm. / 1pm to 5pm.

Nursing services are available at the clinic, home or accident scene during opening hours. In an after-hours emergency, call 000, then ring a nurse who may be available.

Visiting clinics include:

- General practitioner
- Maternal & Child Health
- Women's Clinic
- 'NeatFeet' Foot care
- Counselling Service

A range of Health promotion programs and social activities are offered. See current newsletter for further information. (Available at the Bush Nursing Centre or online at buchan.vic.au)

51559222 Fax: 51559261

Gelantipy Bush Nursing Centre

Gelantipy Road, Gelantipy Victoria 3885
Operating Hours: 9 a.m. to 2p.m. Monday to Thursday.
Saturdays by appointment only.
E-mail gelantipybna@gha.net.au

51550274

Defibrillators

Available at Buchan Recreation Pavilion near the canteen area Buchan Bush Nursing Centre in the car port

Other Health Services

Poisons Information Line

13 11 26

When people are desperate, perhaps suicidal

- Lifeline 13 11 14 ~ 24 hours
- Suicide Help Line 1300 651 251 ~ 24 hours

For children aged up to 18 years

Kids Help Line 1800 55 1800 ~ 24 hours

For parents needing help

Parent line 13 22 89 ~ 8 am to midnight

Sexual Assault,

- Centre Against Sexual Assault ~ 03 9635 9600
- Sexual Abuse Helpline ~ 131 200

Women's and Men's Information

- Women's Information and Referral Exchange (WIRE) ~ 1300 134 130
- Men's Line ~ 1300 789 978
- Men's Referral Service ~1800 065 976

Drug and Alcohol

- Family Drug Help ~ 1300 660 068
- Family Drug Support ~ 1300 368 186
- Quitline ~ 13 18 48
- Direct line ~ 1800 888 236

Mental Health

- Rural Mental Health Support Line ~ 1800 201 123
- Beyond Blue ~ 1300 22 4636

Gay and Lesbian

Gay and Lesbian Switchboard ~ 1800 184 527

Hospitals

Bairnsdale Regional Health Service www.brhs.com.au 122 Day Street Bairnsdale	5150 3333
Gippsland Base Hospital Emergency Entrance www.salecommunity.com Guthridge Parade Sale	5143 8600
Latrobe Regional Hospital www.lrh.com.au Princes Highway, Traralgon	5173 8000
Orbost Regional Hospital www.orbostregionalhealth.com.au 104-107 Boundary Road Orbost	5154 6666
Dental Services (Public)	
Bairnsdale Community Health Service www.brhs.com.au Ross Street Bairnsdale	51520222
Gippsland and East Gippsland Aboriginal Co-Op www.gegac.org.au 37-53 Dalmahoy Street Bairnsdale	5150 0700
Orbost Regional Health Dental www.orbostregionalhealth.com.au Boundary Rd Orbost	51546625
Paynesville Community Health Service www.brhs.com.au 2/55 Esplanade Paynesville	5156 0631

Vets

Eastwood Vets 5152 4152

26 Howitt Ave, Bairnsdale

reception@eastwoodvets.com.au

Main Street Veterinary Clinic

325 Main St, Bairnsdale 5152 6666

Relievapet

Bairnsdale East, VIC 5152 2653

Snowy River Veterinary Clinic

32 Salisbury St, Orbost 51 541 582

Lakes Entrance Animal Hospital

1 1/60 Church St, Lakes Entrance 5155 2077

Lakes Veterinary Clinic

9 Princes Hwy, Lakes Entrance 5155 3599

Animal Aid

233 Esplanade, Lakes Entrance 5152 1389

40 Giles St, Bairnsdale

Email: aaeg@animalaid.org.au

Animal Shelter and adoptions (Dogs and Cats)

East Gippsland Wildlife Shelter Group Inc

Contact

The Treasurer

Phone: 5143 0885

Email: ian laurie@bigpond.com

Postal Address PO Box 305

BAIRNSDALE VIC 3875

Wildlife Victoria

Native Wildlife in Distress

Please call 13 000 94535. Our service responds to all sick, injured and orphaned native wildlife enquiries. We want to assist every caller and don't want any animal to suffer but sometimes we are overwhelmed by the number of callers and cannot get to everyone. If you are unable to get through on the phone it's because we are busy tending to other urgent calls but please know we will answer your call as soon as we can.

Badger 1300 223 427

RACV Roadside Assist 13111

Whale and Dolphin Emergency Hotline 1300 136 017

DELWP Wildlife Unit Gippsland 1300 136 017 Also have a list of Wildlife Carers

Wombat Mange Management

P: (03) 5944 4378

E: info@mangemangement.org.au
W: www.mangemanagement.org.au

Buchan Neighbourhood House

Shire outreach services including Library book returns Community Group Support Computer Training Public Internet Access

Community Development and Information about the Buchan Community Plan

Social and/or special interest days/programs

Community Phone Book. These are for sale at the Neighbourhood House.

Phone Trees during emergencies

Local Incident Management Plan and booklet

Community Website buchan.vic.au is our community website which lists

Community Information

Events

Local Businesses and Service Clubs

Our Heritage

Visitor information

News

Health

Lending Library

The Shire Bookmobile. Timetable available at the Neighbourhood House. Books magazines and CD's from other libraries can be ordered in.

The Neighbourhood House also has donated books that you can borrow or keep.

Massage

Held at the Buchan Neighbourhood House

Contact Sharon Dent 046838-7524 or 5157-1541 silvaaust@gmail.com Neighbourhood House 51 559 216

East Gippsland Shire

13 0055-5886 5153-9500 feedback@egipps.vic.gov.au

Special Interest Groups

Buchan Arts Council

Arts program and live shows. Promotes all types of arts activities.

Statement of Purpose

To develop, foster, maintain and provide facilities for all artistic expression in the study and appreciation of artistic expression and all of its forms.

To assist in, co-ordinate and promote activities of all art forms with similar aims and interests, whether they be professional or amateur.

To undertake and promote any theatrical or artistic performance or demonstration, art display, exposition of handcraft, exhibition of art and craft subjects or cinematographic exhibitions.

To assist local artists or crafts persons whether professional or amateur to further their interests in the arts.

New members are welcome.

Contact Suzanne Davies Secretary 51 559 415
<u>suzannedavies555@gmail.com</u>
or buchanartscouncil@yahoo.com.au

Buchan South Avenue of Honour

Remembering the ultimate sacrifice made by our soldiers in all the wars. Anzac Day and Remembrance Day Ceremonies held each year. The Avenue of Honour consists of two rows of English oaks planted in 1920. Available for weddings.

Contact Evelyn Schmidt Secretary 51 559 216 buchanavenue@hotmail.com

buchan.vic.au

Buchan Business and Tourist Association

Dedicated increasing tourist visitation to our area and thus assisting local businesses.

Contact Evelyn Schmidt Secretary 51 550 216 <u>buchanbnh@bigpond.com</u>

Buchan Cemetery Trust

The cemetery is run by trust members and the Department of Health. The trust keeps the grounds clean and tidy. Working bee every 2 months. Meeting are held when needed.

Contact Robert Carney 51 559 422

Buchan Heritage Group

Raising funds and holding working bees to restore many of Buchan's old buildings and gather records. Also owners of the Buchan Butter Factory. This group work to collect and retain the history of the area and are working on the restoration of the butter factory. The Butter factory is used for displays and to store memorabilia. Meetings are held 2nd Tuesday of each month.

Contact Rhonda Coates Secretary 51 559 373 or 0427170714 <u>rbcoates14@qmail.com</u>

Community Garden

Located behind the Neighbourhood House and at the Uniting Church is our community garden. Anyone is welcome to join in.

Contact Evelyn Schmidt 51559216 buchanbnh@bigpond.com

Food, Fun and Friendship

Just as the name implies. Enjoy a two course meal with others in a fun atmosphere. Everyone welcome. See Buchan Bush Nursing Newsletter for dates and venue.

Contact Buchan Bush Nursing 51559222 buchanbna@gha.net.au

Friends of the Buchan Cemetery

Regular working bees are held over the year to keep the cemetery looking tidy and weed free. Working bees and fundraising events.

Contact Melva Woodgate 5155 9272

Friends of Buchan Caves Inc.

The friends work inside and outside the caves to improve the Reserve for ourselves and visitors. Friends of reserves who assist in improving facilities and features for visitors. We work inside and outside the caves. Activities include the re lighting of Federal Cave, new walking tracks, cleaning in caves and brochures. This can be a great opportunity to spend time in our caves with speleologists (cave experts) and learn more about them and explore off the tourist pathways.

Contact Darryl Carr
cavecarr@yahoo.com.au
0427809136
Best contact 94571720
Kim Van Dyk 51 559 458

Friends of the Cobberas

We are a group of volunteers from all walks of life, who are interested in the conservation of the Cobberas and adjacent areas of the Alpine National Park. www.friendscobberas.com.au

Provide support to the management of the Alpine National Park

Assist the Rangers with special projects and activities in the Park

Foster public awareness of the Park and its' associated issues

Bring together people with a mutual interest in the Alpine National Park

The Friends of the Cobberas is under the umbrella of the Victorian National Parks Association and is supported by Parks Victoria.

What do we do?

- Environmental monitoring and surveys
- Group camp outs and walks
- Pest plant and animal control
- Walking track maintenance
- Removing old wire fences and posts

Contact c/- Parks Victoria, Omeo (03) 5159 0600 info@friendscobberas.com.au

Gelantipy Historical Association

Restoring old buildings and relocating old graves are just a few of the many things this group does.

Contact Nigel Hodge 51 550 261

Landcare

Landcare groups work together to improve the land with better management techniques and increased purchasing power to lower costs. Buchan and Gelantipy both have groups.

Buchan Contact Jamie Houghton 51 559 312 jamieandbec2@bigpond.com

Living Library

For firsthand knowledge on anything in this area contact the library for local expert help. Leona helps others who live away to contact relatives here or find their ancestors, old properties, old stories. Leona only deals with the history of this district and in finding friends and family. Leona researches old graves, births and deaths, the cemetery inhabitants using the phone, letters and a network of 226 past contacts who exchanged history and send photos back to the Living Library. This is Leona's personal project. "Anyway I can help you to settle in this beautiful valley I will do my best to answer your query or assist with local information"

Contact Rhonda Coates Main St, Buchan

Music Group

PA equipment for hire.

Contact Evelyn Schmidt 51 559 229 buchanbnh@bigpond.com

Scrapbooking and Card making

See Bush Nursing newsletter for dates. Learn skills, do your own thing, or organised projects

Contact Anne Brewer 51 559 222

Victorian Farmers Federation

The Victorian Farmers Federation (VFF) is the largest state farmer organisation in Australia, representing over 10,000 members who live and work on more than 6,000 farm businesses situated across Victoria. The VFF is an active, powerful lobby group dedicated to the interests of farmers and making a difference to communities. With a strong record of successful political advocacy and leadership, the VFF has generated substantial benefits for the agriculture sector since its formation in 1979. The VFF consists of seven Commodity Groups - Dairy (United Dairyfarmers of Victoria), Livestock, Grains, Horticulture (incorporating Flowers Victoria), Chicken Meat, Eggs and Pigs - as well as four Committee groups - Water, Land Management, Farm Business and Rural Development and Farm Security. VFF has approximately 200 branches across the state.

Kevin Cordery Buchan Gelantipy Branch, Victorian Farmers Federation (03) 5157-9365 (03) 5155-0900 www.vff.org.au

W Tree Progress Association

Working with Nature to make W Tree a more forward thinking and sustainable community.

Contact Ian and Julia Delaney 51 550 353 juliamarion11@gmail.com

Gelantipy Progress Association

Contact Judi Sykes 51 550 220 sykes.judi.m@edumail.vic.gov.au

Education

Buchan Early Childhood Development Centre

We are a multi age group setting catering for children aged 0 to 6. We run a childcare centre with an incorporated funded Kindergarten program. Our centre is committed to provide a caring, secure, nurturing and learning environment where each child can develop at their own pace. This high quality program is based on mutual respect and trust along with the involvement of staff, families and the local community. Tuesdays and Wednesdays 9-3 pm

Thursdays 9 – 12 pm Childcare Fees \$25 per child per day/\$35 for 2 children Kindergarten \$325 per term

Contact Rocio Levings 51 559 258 rfsuc.buchan.kin@kindergarten.vic.gov.au

Buchan Primary School teaches and cares for the children in our area. School buses run from W Tree and South Buchan.

Contact 51 559 241 www.buchanps.vic.edu.au

For **secondary school** a bus travels to both Bairnsdale Secondary College and Nagle College. It leaves from outside the Roadhouse at 7.30 am returning at 4.40 pm. For W Tree/Gelantipy Students a school bus service is available to meet with high school bus. The main bus pickups along the way from Roadhouse to Red Knob. Contact Secondary Schools for details.

Bairnsdale Secondary College 5150 4800 Nagle Secondary College 5152 6122

The **Buchan Neighbourhood House** offers a range of courses for adults. See Buchan Neighbourhood House newsletter for details

Contact Evelyn Schmidt 51 559 216

Religion

Catholic Church

St Dymphna's
Woodgates Road, Buchan
Meets 1st and 3rd Saturday of each month

For service details contact Mary Wheeler 51559330

Uniting Church

The Andrew Davidson Memorial Uniting Church Main Street, Buchan

Services are every second month at St Marys Anglican church, Main Street, Buchan

For service details contact Leona Lavell 51 559 395

Anglican Church

St Marys

Main Street, Buchan

For service details contact Rhonda Coates 51 559 373

SIBA Retreat Centre

2592 Gelantipy Rd, W Tree VIC3885

5155 0329

Sport

Cricket

Senior and Junior Teams.

Contact

Sue Harper, Secretary 51559202 buchan.cricket@outlook.com

Buchan Football and Netball Club. Members of the Omeo District Football League

The Buchan Football Netball club "Cavemen" and "Wilmas" field the following teams

Midgets Netball

Junior Netball and Football (under 16)

Senior Netball and Football

The club holds social events and is a great day out during the season (April to August) Canteen and bar facilities available.

Contact Chris Mathers 0408825094 buchanfc@gmail.com

Buchan Valley Golf Club

Surrounded by the Racecourse and bush, this course is truly easy walking. Situated within the Canni Creek Reserve, the 9 hole course with sand scrapes, has alternating tees which create 18 holes in all.

Men's 9 holes is played on Wednesdays and 18 holes Sundays

Ladies 18 holes is played on Thursdays.

In November & December a fantastic display of wildflowers can be viewed in the Reserve.

Full membership \$135

Junior \$40

Green Fees members \$5 (18 holes) \$3 (9 holes)

Green Fees non-members \$10 (18 holes) \$5 (9 holes)

All welcome

Contact 0411 467 234 dengaye@bigpond.com President Denis Sandy Secretary Julie Whilance Treasurer Helen Hume

Tennis

There is currently no formal competition but courts are available near the Recreation Pavilion. If you use the lights please put a donation in the donation box to help with power costs.

There is no longer any night access as the coin operated machine for the lights is no longer available. Should you want to access the light your will need to arrange for keys from the Recreation and Hall Committee

Evelyn Schmidt Secretary 0427586038

Buchan Pony Club - participates in the East Gippsland Zone.

Disciplines offered include Riders without Horses, Show jumping, Cross Country, Dressage, Grooming, Camps, Certificates. Facilities include a Club House. Participate in the East Gippsland Zone.

Peter Favaloro Club President oldstar16@gmail.com Hm: 03 5157 5286 Mb: 0427 575 286

Alfred Hackett Club Vice President

Jo Akeroyd Club Card Secretary tambeau.ash@bigpond.com Hm: 03 5156 4508 Mb: 0439 389 222

Julie Ann Mraz Club Treasurer Hm: 03 5155 9357

Tara King Club District Commissioner

Post Office Box 12 Buchan

www.buchan.ponyclubvic.org.au/

Sporting Shooters Association of Australia (Victoria)

EAST GIPPSLAND RANGE

Buchan Rifle Range Rd, Buchan South, Vic 3885

General shoot days

Fourth Sunday except December, 10am to 4pm

Weekday shooting

Every second Wednesday, 10am to 4pm

The range has 12 lanes with concrete benches, from 25m to 500m, and caters to all calibres. Male and female toilets, running water, shelter and a picnic area provided. The range is located on the Bruthen Buchan Road, 18km from the Buchan Caves turn-off on Bruthen Nowa Nowa Road, when heading to Buchan Caves. It is on the right-hand side after crossing T-tree Creek twice. Calibre limitations: All calibres allowed, including 50 cal BMG.

Contact

Garry Proudlock 0427 867868

Public Buildings and for hire.

Buchan Recreation and Hall Committee

Management Committee

Contact Evelyn Schmidt Secretary 0427 586 038

Recreation Reserve Pavilion

Buchan Mechanics Hall

Main Street, Buchan

Both facilities are managed by the Buchan Recreation and Hall Committee and can be booked via

Contact Evelyn Schmidt 0427 586 038

Buchan Uniting Church

Main Street, Buchan

Also is available for bookings for appropriate exhibitions. Has been used for Neighbourhood House Quilt Exhibition and Pioneers exhibition 2014.

Contact Leona Lavell 51 559 395

Gelantipy Hall

Gelantipy

Contact Deborah Woodburn 51550305

Transport

Dysons Buchan Bus Service – Public transport and freight.

This service runs on Wednesdays and Fridays from Gelantipy. Buchan to Bairnsdale via Nowa Nowa and Lakes Entrance return. This service all carries all types of freight.

Contact Driver 0419742539 or 51521712

Public Transport Service also runs to Lakes Entrance and Bairnsdale via Nowa Nowa. Schedules are available online.

Dean Phelan Freight Bread and Milk Orders

51559305

Dalleys Livestock Transport

51 559 253 or 0408516640

Businesses

Nick Harris	Sibelco Limestone Quarry	51 559 286
Sean Canning	Handyman and Gardening Service	0428 094 980
Greg Brick	Plumbing	51 559 217 0418316739
Callemondah	Graham Day	042 227-8007
General Store/Post Office Include mail and paper times	Steve and Sue Harper	51 559 202

Post Office
The Buchan General Store is our local post office.

Fishing Licences: Required for all rivers, lakes and marine areas

From Murrindal to Suggan Buggan the mail is delivered three days a week to roadside mail boxes. Banking The Buchan General Store is an agency for the COMMONWEALTH BANK. Banking can also be completed for the National and Bendigo Bank. Withdrawals available for all major banks

Eftpos Is available at the General Store and Roadhouse

Public Notice Boards are located next to the general store and outside the Neighbourhood House.

Road House Petrol and Gas supplies	Jane and Scott Cummings	51 559 48
Karoonda Park Gelantipy Petrol and Gas supplies		51 550220
Buchan Valley Garage	Peter Lawford	51 559 360 0437 260 701
Willys Wood Heap	Bill and Sandra Livingstone	045 9422 469 51 559 416
Greg King	Buchan Excavations	51 559 314
Willing Workers on Organic Farms		51 550 218

Events

All of our events require willing volunteers to help them to continue. Please consider donating some time.

Rodeo

For more than forty years this rodeo has been held Easter Sunday. Contact Mel Roberts

0422 361 560

Canni Creek Races

This historic picnic race meeting is held in February each year.

Contact Peter 51 559 230

Annual Flower and Art & Craft Show (Held in the Melbourne Cup Weekend.)

To organise and run the annual flower, cooking craft and photography show.

Meeting are held as required. No formal timetable.

Craft Information Contact Tara King 51 559 474 Flowers, Cookery & produce Contact Judy Gray 51 559 315

Annual Photography Competition and Display (Held in the Melbourne Cup Weekend.)

Run each year to assist in funding the Flower show which raises money for local charities. Held in Buchan Uniting Church and welcome all interest.

Contact Leona Lavell 51 559 395 93 Main Street Buchan Denise Free 51 559 356 Sabina Free 0400960929

Gelantipy Calf Sales

See the best of the high country cattle being auctioned off.

Contact Nigel Hodge 51 550 261

Carols by Candlelight

An ecumenical service of song to celebrate Christmas. Date and place are posted on town notice boards

Contact Rhonda Coates 51 559 373

Three Day Event including Gymkhana and Cross Country Easter

Contact Peter Favaloro 0427 575 286

Wulgulmerang Team Penning

Contact Sarah Rogers

Snowy River Sprint

Peter Washington 0418 337 955 peter@mountainmotorsport.com.au

ANZAC Service

Held Annually at the Buchan South Avenue of Honour

Accommodation

There is a wide variety of accommodation options in our area. The local phone directory also has these listed. As well as the community website buchan.vic.au

Cave Tours 51 621 900

Buchan Cave Tours information 24/7/2018

Guided tours are conducted daily in Royal Cave and Fairy Cave. Both caves are lit and have concrete pathways. Buchan Caves is opened 364 days of the year and close only Christmas Day. Dogs and other pets are not permitted in the park.

Royal Cave

Cave length is 500 metres.

There are 150 steps.

Some stooping required.

Man-made tunnel entrance.

Temperature in cave is a constant 17 degrees.

Royal Cave features beautiful calcite-rimmed pools. Pass through the stunning Font of the Gods and Princess Royal Chambers viewing many stalagmites and stalactites. Royal Cave is the easier out of the two show caves.

Fairy Cave

Cave length is 500 metres.

There are 200 steps throughout the cave.

Some stooping required.

Spiral staircase entrance.

Temperature in cave is a constant 17 degrees.

Fairy Cave features elaborate stalactites and stalagmites, highly adorned passages and impressive decorations throughout cave. Marvel at the Ivory Palace, Kings Chamber and Blackwood Chamber.

Royal and Fairy Cave tour times

When	Tour times
Royal Cave* - The start of September school holidays until the 30 April	10.00am, 1.00pm, 3.30pm
Royal Cave* - The 1 May until the start of September school holidays	11.00am, 3.00pm
Fairy Cave* - The start of September school holidays until the 30 April	11.15am, 2.15pm
Fairy Cave* - The 1 May until the start of September school holidays	1.00pm

^{*} More tours during peak periods - approximately every half hour.

Limited numbers taken per tour. It is recommended that visitors arrive 30-45 minutes prior to a tour commencing to secure a place.

Fees for single cave tour (Royal or Fairy)

Ticket type	Price
Adult	\$22.90
Child	\$13.50
Senior	\$19.10
Family (2 adults, 2 children 5 - 16 years)	\$63.40
Stair climber	\$13.50

Fees for tours of both caves (Royal and Fairy)

Ticket type	Price
Adult	\$34.40
Child	\$19.90
Senior	\$28.10
Family (2 adults, 2 children 5 - 16 years)	\$94.50

For school and bus group booking rate please call 13 1963.

For further enquiries, email: buchanvisitorcentre@parks.vic.gov.au

Cave tour bookings

<u>Purchase a tour ticket online</u> at http://www.parkstay.vic.gov.au/buchan-cave-tours before you visit Buchan Caves Tickets may still be purchased on the day at the Visitor Centre subject to availability. Online cave tour tickets close 24 hours prior to each tour time.

Federal Cave Tour

This historical tour provides a unique opportunity to view a cave that is rarely open to the public and is part of the same cave system as the Royal and the Fairy show caves. Lit only by solar-powered pathway lights, you are provided with a helmet and headlight to view this section of the cave system which is so very different from the Royal and the Fairy show caves.

Cost: Adult \$38.30 Child \$27.30

Duration of tour: Approximately 1 hour

Meeting Point: Buchan Caves Reserve Visitor Centre

Suitable age: Not recommended for children under the age of 8 unless accompanied by guardian.

Other information:

- * Payment is required when booking is made
- * Minimum Number required: 6
- * Maximum Number permitted: 10
- * Please wear sturdy footwear

Bookings are required for the Federal Cave tour. Please telephone the Buchan Caves Reserve Visitor Centre on (03) 5162 1900.

Accessibility Information

The spectacular Royal and Fairy Caves at Buchan Caves Reserve are generally not accessible for visitors with significant mobility limitations. This is because of the narrow cave passageways, low rock ceilings and the many steps leading to and through the caves.

However, an electric Stairclimber provided by the reserve enables access to one section of Fairy Cave for children and light adults weighing up to 60 kgs.



Operated by a cave guide, the Stairclimber can take seated children and adults with mobility limitations up and down the steps in Fairy Cave. Bookings are required in advance.

Wild caves

There are a lot of 'wild' caves in our area. Most of these are deep and can be very dangerous. If you want to explore any of these caves contact Kim Van Dyk on ph: 51 559 458 who can help you with caving club contacts.

Miscellaneous

Buchan Tip0419 359 763Monday8am to 12 noonWednesday8am to 12 noonFriday8am to 12 noonSunday9am to 1 pm

Electricity

Our local power supplier is SPAusnet. For power failure difficulties faults, information and advice

Contact 131799

Bulk Water

East Gippsland Water sells the tokens for the standpipe at the Bairnsdale office but we also have them for sale in Buchan at the Neighbourhood House. Currently they are \$4.10 per token which is for 1000 litres of water. The standpipe is situated on the corner of Orbost and Centre Road between the Kindergarten and the netball courts. Make sure the hose is connected to your container / trailer before inserting the token, as water will begin to flow shortly after initiation of the process. The standpipe hose may not always reach your tank. It's a good idea to bring along some pipe that you can use to guide the water into your tank. Your trailer may not be able to carry a full tank of water (1000 litres). If you have a 1,000 litre cube, but your trailer has a maximum load capacity of 750kg, you should only fill the tank to 750 litres. Overloading your trailer is an offence and you may attract the attention of police.

133 McLeod St, Bairnsdale VIC 3875 Phone:(03) 5150 4444

Internet

A fixed wireless service is available around the Buchan Township and the Buchan South region. Check online at MyNbN for details for specific addresses which can assess this service.

A satellite internet service is available through the NbN SkyMuster service.

Mobile Wireless internet is available in and close to Buchan Township, Buchan South and Buchan East and Seldom Seen

Public Phone Boxes These are in the main street in the Buchan Township and at Seldom Seen and the Buchan Caves Reserve.

Mobile phone is patchy in some areas with many service providers having zero reception even in 'good' areas. Telstra is at present the only mobile option for service. At the time of printing only 4G available. Mobile phone reception has recently been improved with new towers at Buchan South and Seldom seen and another tower proposed for Gelantipy in 2019

Landlines

For telephone difficulties and faults call 132000

Roads

You need to drive very carefully as even on our major roads we have an abundance of wildlife (kangaroos, wallabies, wombats and deer being most prominent).

Logging trucks on our dirt tracks and roads and quarry trucks and log trucks use our main roads. Farming machinery using main roads are often traveling slowly. Livestock as well as wildlife also use the roads. As some roads are narrow one way rules apply (cars on the inside of steep drops must give way to cars on the outside of the steep drop) and beware of cyclists.

Travel

Buchan to		
Bruthen	49.6 km	36 min
Bairnsdale	73.2 km	52 min
Nowa Nowa	33.4 km	25 min
Lakes Entrance	55.4 km	40 min
Orbost	69.6 km	49 min
Sale	142 km	1 h 44 min
Traralgon	191 km	2 h 19 min
Buchan to McKillops Bridge	82 km	1 h 45 min

Toilets

We are not connected to any form of public sewage disposal system so long drops or septic tanks are used for the disposal of human waste. Newer homes may have water treatment plants For septics remember:

- Do not use harsh chemicals to clean your toilet
- Do not put sanitary or urinary absorption products in the toilet
- Arrange to have your tank pumped out at regular intervals

Buchan Transfer Station

Open Monday, Wednesday, Friday 8.30am to 12 noon Sunday 8.30am to 1pm

0419 359 763

Fire

Fire is one of our most dangerous threats as we are surrounded by forests and wilderness.

Please read all CFA information and prepare your property before the fire season.

Decide whether to stay or leave your property early.

Refer to the **Buchan and District Local Incident Management Plan and Reference Guide Information Booklet** for all local information.

Meetings also occur pre fire season and are open to the public.

Flood

Flooding of our rivers is not uncommon and we can be isolated for a few days. Have food to last a few days. Never attempt to cross a flooding river or creek.

We wish to acknowledge the assistance of the following for the production of the New Residents Welcome Pack

Kim Van Dyk
Buchan Neighbourhood House
Buchan Bush Nursing Centre
East Gippsland Building Community Resilience Project 2014/15
And to all the Community Groups in Buchan who completed the request for information forms as part of this project